



USA Cricket Membership Portal

FAQs

1. Where and how can I register myself as a member with USA Cricket?

Please follow the below steps:

- Open USA Cricket Website - <https://www.usacricket.org>
- Click on the “Join Us” button on the top right corner.
- Click on “Sign Up” as an individual member and get started with the sign-up process.

2. What all steps are involved in the sign-up process?

To complete the sign-up process, you will have to:

- Complete the Email ID verification
- Complete the Phone Number verification
- Fill in your personal details
- Set Password to your account
- Select applicable roles and complete your profile

3. What prerequisites are involved in the sign-up process?

You are expected to possess an active Email ID and Phone Number with you before signing up. You will be receiving a one-time password to your Email ID and Phone Number to complete the verification process.

4. Who all can sign-up with USA Cricket as a member?

The following individuals can sign-up with USA Cricket as a member:

- A Fan
- A Player
- A Parent whose kid is a player (in case of a minor)
- An Umpire
- A Coach

5. Can I select multiple roles during the sign-up process?

Yes, you can select all the applicable roles and complete the sign-up process.

6. As a Player, what details am I expected to provide during the sign-up process?

As a Player, you will have to provide the following information during the sign-up process:

- Email ID (Required)
- Phone Number (Required)
- Name (Required)

- *DOB (Required)*
- *Gender (Required)*
- *Address (Optional)*
- *State (Required)*
- *ZIP Code (Required)*
- *Playing Role (Optional)*
- *Batting Style (Optional)*
- *Batting Position (Optional)*
- *Bowling Arm (Optional)*
- *Bowling Style (Optional)*
- *League and Club information (Required)*

7. How can I register my child who is a minor?

You can register yourself as a Parent and register your child who is a minor. A child is considered as minor if he is not above 13 years. As a parent, you can register up to 5 children.

8. As a Parent, what details am I expected to provide during the sign-up process?

As a Parent, you will have to provide the following information during the sign-up process:

- *Email ID (Required)*
- *Phone Number (Required)*
- *Name (Required)*
- *DOB (Required)*
- *Gender (Required)*
- *Address (Optional)*
- *State (Required)*
- *ZIP Code (Required)*

- *Kid's Name (Required)*
- *Kid's DOB (Required)*
- *Kid's Gender (Required)*
- *Kid's Playing Role (Optional)*
- *Kid's Batting Style (Optional)*
- *Kid's Batting Position (Optional)*
- *Kid's Bowling Arm (Optional)*
- *Kid's Bowling Style (Optional)*
- *Kid's League and Club information (Required)*

9. I'm not finding my league in the sign-up form. What should I do?

*While signing-up, if your league is not available in the drop-down list, you should select "**Others (League not found)**" in the drop-down list. Upon selecting the option, you will see two additional fields - League Name and the League Administrator Email ID appearing on the screen, which needs to be provided. Please note that since the league is not registered with USA Cricket, you will have to pay the membership fees at the end of the sign-up process.*

10. I'm not part of any of the leagues/clubs yet, can I register with USA Cricket as a player?

Yes, you can still register with USA Cricket even though you are not part of any of the leagues. You can select "Are you associated with any of the leagues in USA?" as NO and complete the registration. Please note that, in this case, you are expected to pay the membership fees at the end of the sign-up process.

11. I'm part of multiple leagues in USA, am I needed register separately for each of the leagues?

You will have to register only once. However, you can select up to 5 secondary leagues on your profile in addition to the primary league.

12. As an Umpire or as a Coach, what details am I expected to provide during the sign-up process?

As an Umpire or as a Coach, you will have to provide the following information during the sign-up process:

- Email ID (Required)
- Phone Number (Required)
- Name (Required)
- DOB (Required)
- Gender (Required)
- Address (Optional)
- State (Required)
- ZIP Code (Required)
- Certification Authority (Optional)
- Certification Level (Optional)
- Supporting Documents (Optional)
- League information (Optional)

13. Do I need to make any payments to complete the sign-up process?

If you are a player registered with any of the USA Cricket recognised leagues or if you are a parent and your kid is part of any of the USA Cricket recognised leagues then you need not make any payments to complete the sign-up process. In these both cases, the leagues are expected to make the payments on your behalf.

For all other roles, you will be prompted to make a \$10 payment at the end of the sign-up process.

14. I'm looking to enrol myself as a Player and as an Umpire, how much do I need to pay?

Irrespective of the roles that you select, the membership fees is \$10 per member.

15. When do I get my USAC ID?

Upon successful completion of the payment, you will be assigned with USAC ID. That means, if you are an Umpire, you will be completing the payment at the end of the sign-up process, and you will be assigned with USAC ID. If you are a player, you will be assigned with USAC ID, once the league completes the payment on behalf of you.

16. Why am I getting email/phone number already in use, even when I haven't completed my registration process yet?

This may happen because of one of the following reasons -

- *You might have initiated the sign-up process previously and dropped off after setting the password.*
- *You are already a registered user with USA Cricket from before.*

In both the cases, you can login directly if you have the login credentials. Else, we would advice to use the forgot password option and reset the password.

17. I received an Email from USA Cricket informing my registration request was rejected by the league. What should I do next?

Upon registering as a player, your registration should be approved by your Club admin (of the Primary Club) and the League admin (of the Primary League). In case your registration request is rejected by any of the admins, you will receive an email from USA Cricket citing the reasons for rejection. You will have to update your profile by making necessary corrections. Upon updating the profile, the admins will review it again and take necessary actions. In case of any queries related to the registration status, we would advice you to get in touch with your clubs and leagues for more details.

18. Upon successful registration, how do I login?

You can login using your Email Id/Phone Number/USAC ID as the username and the password that was set during the sign-up process.

19. I'm a registered member already. How can I login to the new portal?

*If you have already registered with USA Cricket using the old portal, please use the “**Existing member login**” option to set password and then you can login to the new portal. Please note that this action is required to be performed only once and you can directly login from the second-time onwards.*

20. I'm a registered member already, will my USAC ID be different in the new portal?

If you have already registered with USA Cricket using the old portal and have an USAC ID, you will continue to have the same USAC ID in the new portal as well.

21. Where can I see my roles that I selected?

Upon successful login, you can see your profile image, name, followed by roles on the landing page. You can access the complete details by clicking on the View Profile option.

22. How can I upload my profile Image?

You can click on the camera icon on the profile image to upload the profile image.

23. How can I update details on my profile?

To update the details on your profile, please follow the below steps -

- *Click on View Profile option on the home screen.*
- *Click on Edit icon on the particular section that you want to edit the details in.*
- *Make necessary changes and click on submit.*

24. Why am I unable to modify my date of birth?

As per the USA Cricket guidelines, you are not allowed to change the date of birth on your profile. For any reasons, if you need any corrections on the date of birth, please write to us at membership@usacricicket.org with the necessary details.

25. Can I update my contact details after the sign-up?

Yes, you can update your Email ID or Phone Number at any point in time. However, only upon successful verification of the new Email ID or Phone Number, the updates will reflect on the profile.

26. As a Player, why am I unable to change my Primary League and Primary Club?

You will not be able to change your Primary League or Primary Club if you are an active player of that League.

27. As a Player, how can I change my Primary League/Club?

You will have to contact the league administrator and raise a transfer request. Only after you are relieved from your Primary League, you will be able to change your Primary League/Primary Club.

Upon changing the Primary League, your request will be sent for approvals from the new League/Club.

28. How can I change my roles?

Should you wish to add more roles, you can click on Add Role option on the Edit Profile page and select the required roles and complete the profile.

29. As a Parent, how can I register one more child?

As a Parent, to add one more child, please follow the below steps -

- *Click on View Profile*
- *Click on Edit Child Option*
- *Click on Add Child on the top right corner*
- *Add the Child Information*
- *Click on Save*

You are allowed to add up to 5 children on your profile.

30. As a Player, can I purchase the insurance separately outside the league?

Yes, you can purchase the insurance separately by clicking on the Get Insured Option on the Profile Page and completing the payment.

Similarly, as a parent, you can purchase insurance for your Child, by clicking on the Get Insured option on the Child section on the profile page.

31. Where can I see all my payment transactions?

You can click on Payment History option on the View Profile page and view all the past transactions related to your profile.

Similarly, as a parent, you can view all the past transactions related to your child, by clicking on Payment History option on the Child's section on the profile page.

32. Where can I see all the leagues that I'm part of?

You can click on Leagues option (below Home) on the landing page and view all the leagues that you are part of. Additionally, you can find the details on your profile page also.

33. Till when is my membership/insurance valid?

The Membership/Insurance is valid up to 31st December. You will have to renew the Membership/Insurance for next year again by completing the payment.

34. Will my USAC ID change each year after the renewals?

USAC ID is a unique ID assigned to you and it will remain the same every year.

35. Where can I find all the terms and conditions related to insurance coverage?

For any queries related to the insurance coverage, please contact your respective League/Club.

36. In case of any queries related to the membership portal, how can I reach out for any help?

For any queries related to the membership portal, you can click on the Need Help? option on the website and fill in the details, our membership team will reach out to you through an email for assistance. All the logged-in users can access the Need Help option from the side menu also.